

## Terms and Conditions for Pickmee

### 1. Introduction

Welcome to Pickmee! These terms and conditions outline the rules and regulations for the use of Pickmee UK Limited's website and mobile application. By accessing this website or using our mobile application, we assume you accept these terms and conditions. Do not continue to use Pickmee if you do not agree to all of the terms and conditions stated on this page.

### 2. Definitions

“Company” refers to Pickmee UK Limited, located at 57, Gulls Croft, Braintree, Essex, UK.

“Service” refers to the Pickmee application provided by the Company.

“Driver” refers to any individual using the Pickmee application to offer transportation services.

“Rider” or “Client”\*\* refers to any individual using the Pickmee application to request transportation services.

“You” refers to the user of our Service, whether as a Driver or a Rider.

### 3. Accounts and Registration

**Eligibility:** To use the Pickmee application, you must be at least 18 years old. By registering for an account, you confirm that you meet this requirement.

**Account Security:** You are responsible for maintaining the confidentiality of your account credentials and for any activity that occurs under your account. If you suspect unauthorized access to your account, you must notify us immediately.

**Driver Requirements:** All drivers must undergo a thorough background check and meet all local legal requirements to provide transportation services.

### 4. Usage of the Service

**For Drivers:** By joining Pickmee as a driver, you agree to provide transportation services to Riders in accordance with the terms of this agreement and all applicable laws and regulations. You are responsible for maintaining your vehicle in a safe and legal condition.

**For Riders:** By using Pickmee as a Rider, you agree to book transportation services through the app, pay the applicable fees, and comply with all applicable laws during your ride.

## 5. Payments and Fees

**Driver Payments:** Drivers will receive payments for services rendered through the Pickmee application. Payments will be processed securely and transferred directly to the driver's designated account.

**Rider Payments:** Riders agree to pay the fare for each ride through the app. All payments are processed securely and are non-refundable unless otherwise specified.

## 6. Data Collection and Privacy

By using Pickmee, you agree to the collection and use of personal data as outlined in our [Privacy Policy](<https://www.pickmee.app/privacy-policy>). We take the security and privacy of your data seriously and implement industry-standard measures to protect it.

## 7. Termination of Accounts

Pickmee reserves the right to terminate or suspend your account at any time, with or without notice, for any violation of these terms or for any other reason deemed necessary by the Company.

## 8. Limitation of Liability

Pickmee UK Limited shall not be liable for any damages arising out of or in connection with your use of the Service. This includes, but is not limited to, direct, indirect, incidental, punitive, and consequential damages.

## 9. Indemnification

You agree to indemnify, defend, and hold harmless Pickmee UK Limited and its affiliates from any claims, damages, liabilities, and expenses arising out of your use of the Service or your violation of these terms.

## 10. Governing Law

These terms and conditions are governed by and construed in accordance with the laws of the United Kingdom. Any disputes arising from these terms shall be resolved in the courts of the United Kingdom.

## 11. Changes to Terms

Pickmee reserves the right to modify these terms and conditions at any time. We will notify you of any changes by posting the new terms on our website or app. Your continued use of the Service after the changes have been posted constitutes your acceptance of the new terms.

## 12. Contact Information

If you have any questions or concerns about these terms, please contact us at [\[support@pickmee.app\]\(mailto:support@pickmee.app\)](mailto:support@pickmee.app).